



## **OUTSIDE MATTERS**

Proudly operated by the Phil Dux Family for over 20 years  
Located at 13 Adams Pond Road, Hawley, Pa 18428  
570-253-3555 or 800-370-2625 [www.outsidemattersservices.com](http://www.outsidemattersservices.com)

### **SUNSHINE MOBILE PRESSURE WASH**

Is now part of the **OUTSIDE MATTERS FAMILY**

Dear Friends,

June 24, 2009

After a twenty one year run, Big Billy and Karen Bowers have sold their business. In what can only be described as a totally friendly deal, the Bowers family and the Dux family have made a deal that we are all happy with. Sunshine Mobile Pressure Wash is now part of the Outside Matters Family!

My name is Philip Dux, my family and I own Outside Matters Services based in Hawley PA. Outside Matters began as a landscaping Company in 1979. Over the years we have expanded into several related fields, landscaping and snow removal, firewood and coal sales, outdoor pest control and now mobile pressure washing.

Big Billy, as he is universally known and his lovely wife Karen are in the process of kicking back and moving south. A couple of decades of carrying hoses up ladders and pushing back against a 3500 PSI pressure washing wand have taken a toll on Billy. He wants and needs to take a break.

Billy and I were classmates at Wallenpaupack High School a long time ago. When I heard he wanted to sell his business I immediately thought it would be a good fit for me and my family. I called him and we made a deal in short order. Bill's right-hand man, Brandon Kizer has come to work for Outside Matters.

I have a lot of respect for the attention to customer satisfaction that was the hallmark of Billy's operation. Service and attention to detail are the backbone of the success I have had with Outside Matters for over thirty years. I fully expect a smooth transition.

There are some things that will be different. I have an office with a full-time person to cover the phone. Rebecca Rowe answers the phone most of the time. (Rebecca also loads coal with a front end loader!) My wife Therese, daughter Morgan, and son Taylor are also likely to answer the phone especially in the evening or on weekends. So we can offer the same personal service you were used to: just the voices will be different.

I am very lucky to have several talented men in my employ at Outside Matters. I intend to use these men as a resource to handle the miscellaneous requests that frequently come with a service business. From minor repairs to cleaning gutters to you name it; if we can't do it, we will steer you to someone who can.

I look forward to meeting you and providing you good service.

Sincerely,

Phil Dux

#### **Our contact information:**

##### **Outside Matters Services**

Local 570-253-3555

Toll Free 800-370-2625

[www.outsidemattersservices.com](http://www.outsidemattersservices.com)

##### **Sunshine Mobile Pressure Wash**

Local 570-857-1188 (Same Number as always)

[www.sunshine-mpw.com](http://www.sunshine-mpw.com)

#### **Mailing Address:**

Outside Matters Services

13 Adams Pond Road

Hawley, PA 18428

#### **Business hours at office:**

M-F 8AM-4:30PM

Saturdays 8AM-3PM

Sundays Closed